

**COMMISSIONERS**

Robert Frederico  
Michael Corda  
Kenneth Grew



44 Millbury Street  
Grafton, MA 01519  
(508)839-2302 - Fax: (508)839-2367

**SUPERINTENDENT**

David Erickson

**Treasurer**

Wendy Graves

e-mail: [customerservice@graftonwaterdistrict.org](mailto:customerservice@graftonwaterdistrict.org)

website: [graftonwaterdistrict.org](http://graftonwaterdistrict.org)

## Connecting to GWD Water

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To connect to the Grafton Water District several steps have to be followed.

Keep in mind it **can only be done if there is GWD water available on the street.** Consequently, before you get started you will need to confirm the GWD supplies water to your street. **Call the office to find out.** In most cases we can give you an immediate answer. However, there are times when an operator needs to inspect the location of the property to confirm the water situation. Do this before anything else so you can be sure your efforts that follow are worth it.

**If water is available** do the following:

1. **Hire a licensed contractor** to install the service line from the house to the main. Try to get a few estimates. We have a list of licensed contractors and we can e-mail it to you or you can pick up a copy at the office.
2. **The contractor you choose will call us to mark out** the main prior to excavation and after the work is complete, **call us to inspect and approve the work.**
3. When you are ready to connect to our water system, come down to the office at 44 Millbury and **fill out a new service application.** Please **refer to the fee table for connection fees.** They are payable to the Grafton Water District. We are open Monday through Friday (except holidays), from 8 am to 4 pm.
4. After that **we will install the water meter** and **you will begin receiving water.**

### **Cross Connection Surveys**

Many sites require cross connection surveys to check for the need to install backflow devices. Usually this applies to all water connections, except single-family homes without fire sprinklers. Prior to giving you access to water, the Grafton Water District may need to perform a cross connection survey.

### **Billing is done quarterly.**

1. We read the meters remotely by driving by.
2. Using the meter reading value, bills are calculated, printed and mailed on the first of the following month: 1/1, 4/1, 7/1 and 10/1.

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**REQUEST FOR NEW SERVICE**

DATE: \_\_\_\_\_

NAME: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

PHONE #: \_\_\_\_\_ E-MAIL: \_\_\_\_\_

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**TYPE OF SERVICE:**

   RESIDENTIAL    APARTMENT    MULTI-FAMILY    INDUSTRIAL    COMMERCIAL    PRIVATE FIRE

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I am applying to the District for permission to connect to the water system for the purpose of supplying water to the above service address. As part of this application, I accept and will follow the Rules and Regulations of the District and I will pay an entrance fee per the schedule set forth under Article III, Section 2. It is further understood that this application will be returned to the District office with the necessary fees as well as a plan showing the type and size of the requested water service. All work to be performed on the water system shall be by an individual as specified under Article IV. It is further agreed that all materials and workmanship will follow the District's specifications.

\_\_\_\_\_  
**LANDOWNER**

\_\_\_\_\_  
**APPLICANT**

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**CROSS CONNECTION SURVEY**

Your facility may require a cross connection survey to check for the need to install backflow devices. Prior to giving you access to water, the Grafton Water District may need to perform a cross connection survey.

SURVEY REQUIRED? \_\_\_\_\_ SURVEY COMPLETE? \_\_\_\_\_

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SUPERINTENDENT APPROVAL \_\_\_\_\_ DATE \_\_\_\_\_

\_\_\_\_\_

SPECIAL REQUIREMENTS: \_\_\_\_\_

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**Note:** Any new service that replaces a private well must meet the By-laws of the Town of Grafton, Board of Health. The applicant shall contact the Board of Health at 508-839-5335 ext-128 for information about their requirements.